



5055 11th St. NE Calgary, AB T2E 8N4  
Telephone: (403) 735-2600

January 25, 2001

Tim Joshi  
Synovia Inc.  
Calgary, AB

Re: Term as Chief Information Officer

Dear Tim,

Thank you for your hard work and contributions to WestJet's Information Technology effort. Your involvement was fundamental to the success of our headquarter relocation and the improved system stability that we now enjoy. Further, your guidance in our planning and recruiting effort is expected to pay dividends into the future. I am confident that your talents will continue to serve you and those you serve very well.

Again, thank you for your efforts and please feel welcome to call on me at any time for a personal reference.

Sincerely,

A handwritten signature in black ink, appearing to read "Don Bell", written over a vertical line.

Don Bell  
Sr. VP Customer Service &  
Co-Chief Operating Officer  
WestJet Airlines Ltd.